

UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

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PATENT NO. : 7,085,367

APPLICATION NO.: 10/786,221

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INVENTOR(S) : Lang

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 6, Line 65, remove "(e) notifying the agent of the tracked service time,";

Column 7, Line 1, change "(f)" to "(e)";

Column 7, Line 42, change "(d)" to "(c)";

Column 8, Line 46, change "claims" to "claim";

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